# Statewide Human Services Information and Referral Code Of Virginia

§ 63.2-222.

#### **Establishment of system**

There shall be created a statewide human services information and referral system designed to:

- 1. Collect and maintain accurate and complete resource data on a statewide basis;
- 2. Link citizens needing human services with appropriate community resources to satisfy those needs:
- 3. Assist in planning for human services delivery at the local, regional and state levels; and
- 4. Provide information to assist decision-makers in allocating financial and other resources to respond to state and local human service priorities.

(1984, c. 402, § 63.1-314.1; 2002, c. 747.)

§ 63.2-223. through 63.2-225 Repealed by Acts 2003, cc. 54 ad 75

§ 63.2-226.

## **Duties of Department**

The Department shall assume administrative responsibilities for the statewide system. In this capacity, the Department shall establish an office to:

- 1. Develop a plan for the design and implementation of a statewide human services information and referral program;
- 2. Coordinate and supervise the implementation and operation of the information and referral program;
- 3. Coordinate funding for the system;
- 4. Select regional providers of information and referral services;
- 5. Supervise coordination of information management among information and referral regions across the Commonwealth;
- 6. Encourage effective relationships between the system and state and local agencies and public and private organizations;
- 7. Develop and implement a statewide publicity effort;
- 8. Provide training, technical assistance, research, and consultation for regional and local information and referral centers, and to localities interested in developing information and referral services;
- 9. Determine a core level of services to be funded from state government resources;
- 10. Coordinate standardization of resource data collection, maintenance and dissemination;
- 11. Stimulate and encourage the availability of statewide information and referral services; and
- 12. Develop and implement a program for monitoring and assessing the performance and success of the information and referral program.

(1984, c. 402, § 63.1-314.5; 1990, c. 915; 2002, c. 747; 2003, cc. 54, 75.)

# Code of Virginia Page 2

63.2-227.

### Regional providers; duties

There shall be established a regional system of providers of information and referral services. The Department shall select the regional providers.

The regional providers shall:

- 1. Collect, maintain and disseminate resource data;
- 2. Provide citizen access to information about resources throughout the Commonwealth;
- 3. Assist in planning functions by providing selected data to the Department on a regular basis;
- 4. Provide data to public and private agencies other than the Department on a contractual basis;
- 5. Cooperate with the state administering agency;
- 6. Seek funds from available sources;
- 7. Maintain effective relationships between the system and state and local agencies and public and private organizations; and
- 8. When feasible and appropriate and within the limits of available funds, establish satellite offices or develop cooperative agreements with local information and referral groups and resource and referral groups that can assist the regional providers in performing their duties and responsibilities.

(1984, c. 402, § 63.1-314.6; 1990, c. 915; 2002, c. 747; 2003, cc. 54, 75.)

§ 63.2-228. .

Repealed by Acts 2003, cc. 54 and 75.